

Part 1 오픽시험 유형 총정리

오픽(OPIC)은 개인 맞춤형 영어 말하기 평가 시험으로 배경설문조사(Background Survey) 항목에서 대부분의 문제가 출제됩니다. 즉, 수험생들이 직접 선택할 수 있는 BS 항목을 전략적으로 대비해야 효과적인 시험 준비를 할 수 있습니다.

예컨대, 여가시간에 하는 활동은 여섯 가지를 선택해야 하므로 여섯 가지 항목에 대해서 철저하게 준비할 수 있어야 합니다. 현재 어떤 문제들이 출제되고 있고 앞으로 출제될 가능성이 있는 문제는 어떤 것들이 있을 지 등을 대비해야 합니다. 이 여섯 가지 중에서 문제가 출제될 확률이 아주 높기 때문에 어느 하나 소홀히 해서는 안 될 것입니다.

난이도의 경우에는 높은 단계에서 문제를 잘 해결한다면 당연히 높은 점수로 연결이 될 것입니다. 그러나 문제를 잘 해결하지 못하면 낮은 등급으로 떨어지기 마련입니다. 정답 샘플본을 먼저 듣고 나서 본인 수준에 맞는 단계에서 +-1 정도로 선택해서 오픽 시험을 치르는 것이 현명한 방법일 것입니다.

자, 이제 오픽 시험 문제 유형에 대해서 말씀 드리겠습니다.

먼저 오픽은 크게, **일반 문제**와 **Role-play**(역할 연기, 상황극, 역할극, 롤플레이) 문제, 그리고 3 문제 이상 출제되는 **시리즈(3 단 콤보) 문제**로 나눌 수 있습니다. 큰 틀에서 보면 시리즈 문제에 일반 문제와 Role-play 문제가 포함된 의미로 해석 가능합니다. 수험생들이 가장 주의해야 할 점은 설문조사에서 선택한 항목과 관련된 문제가 처음으로 등장했다면, 그 다음 문제에도 같은 토픽과 관련된 문제가 출제될 것인지를 준비해야 하는 것입니다. 즉, 미리 다음 문제의 질문을 어느 정도 예상하면서 시험을 치러야 한다는 것이죠.

설문조사에서 선택한 항목과 관련된 오픽 문제는 한 문제에서 끝이 날 수도 있고, 두 문제, 세 문제로 이어지는 시리즈 문제로 등장할 수도 있습니다. 이 부분을 주의해야 하는 이유는 첫 번째 문제, 예를 들면

1. 현재 학교에 다닌다고 답했습니다. 학교 캠퍼스에 대해서 소개해 보세요.”

라는 질문이 첫 번째 문제였다면, 캠퍼스에 관련된 내용을 자세하게 소개할 수 있고, **최근에 캠퍼스에 새롭게 생겼다거나 바뀌었던 부분도 소개할 수도 있습니다.**(1, 2 번 중복 답변) 그리고 **앞으로 캠퍼스가 어떻게 생기고 바뀌었으면 좋겠다는 답변도 충분히 포함시킬 수 있죠.**(1, 3 번 중복 답변) 문제는 그 다음 문제에서 다음과 같은 질문이 주어질 수 있다는 것입니다.

2. **최근에 학교 캠퍼스에 변화된 것들이 있나요? 있다면, 어떤 것들이 변화되었나요? 자세하게 설명해 보세요.**”

라는 질문이 두 번째 문제였다고 한다면, **1 번과 2 번 답변에서 최근에 캠퍼스에 새롭게 바뀌었던 변화들을 중복해서 말하는 실수를** 범하게 됩니다. 했던 얘기 또 하는 결과를 낳게 되어서 높은 점수로 연결되기가 힘들 것입니다. 이런 실수를 피하거나 최소화하기 위해서는 먼저 질문의 핵심을 정확하게 파악하는 것이 중요합니다. 또 하나의 방법이라면, 항상 시리즈 문제가 출제될 수 있음을 대비해서 시리즈 문제 준비 연습을 꾸준히 하는 것입니다.

그 다음 3번 문제도 역시 학교 토픽과 관련된 문제가 등장했다고 가정해 보겠습니다.

3. 학교 캠퍼스에서 당신이 바뀌었으면 하는 것들이 있나요? 있다면 무엇이 있는지 구체적으로 말씀해 보세요.

1번 캠퍼스 소개에 앞으로 바뀌었으면 하는 내용을 언급했다면 3번 질문에 대한 답변과도 또 중복이 되게 됩니다. 다음 문제에 같은 토픽의 문제가 등장할 것을 고려하지 않게 되면 1번에 모든 것을 자세하게 말해버리는 실수를 범하는 결과를 낳게 됩니다. 따라서 캠퍼스 소개 문제라면 캠퍼스 소개가 중심이 되어야 하고 최근에 일어난 변화나 앞으로 원하는 변화는 최소한의 답변으로 소개해야 합니다. 2번 문제는 최근 캠퍼스 변화를 중점적으로 한 답변이 되어야 하고, 3번 역시 앞으로 바뀌었으면 하는 점들을 중점적으로 말하는 것이 중요합니다. 물론 어느 정도 답변이 중복될 수는 있지만, 앞에서 했던 말을 그대로 또는 유사하게 답변하면 감점요인이 될 수 있으니 답변 중복은 최소화 시켜야 합니다.

일반 문제는 시리즈 문제에 포함이 되기 때문에 설문조사 항목(토픽)에 대해서 한 문제를 별 개로 준비하기 보다는 여러 가지 문제와 예상 가능한 질문 등을 모두 고려해서 준비하시기 바랍니다.

Role-play 에 대한 정보를 알려 드리겠습니다. 롤플레이는 보통 15 문제가 출제된다는 것을 가정하고서 중간쯤인 7 또는 8 번 문제에 등장하고 마지막 부분에도 등장합니다. 보통 2~4 문제 정도가 등장하게 되는데 2 문제가 등장하게 되면 중간이나 마지막 부분에 등장할 수 있고 3 문제 이상이라면 중간과 마지막 부분에 등장하게 됩니다. 롤플레이는 서너 가지 질문 유형과 상황, 대안, 의견, 해결책 등을 제시하는 유형으로 크게 2 가지로 분류됩니다. 주의할 점은 롤플레이 문제는 독자적으로 등장하지 않고 보통 일반문제와 함께 쓰여 일반문제+롤플레이(두 문제 연속 출제) 또는 일반문제+롤플레이 2 문제(세 문제 연속 출제 = 시리즈 문제)로 등장한다는 것입니다. 먼저 유형을 이해하면 일반문제와 어울리는 부분은 좀 더 수월하게 해결할 수 있으니 유형(A-B-C-D)을 분류해 드리겠습니다.

먼저 롤플레이의 서너 가지 질문 유형은 두 가지로 나뉘게 됩니다.

1.

A. 직접적으로 묻는 서너 가지 질문 유형

I also enjoy watching movies. Just **ask me three or four questions** to know about the movie that I saw most recently.

B. 상황으로 묻는 서너 가지 질문 유형

I'll offer you a certain situation to role-play it. You are going to invite your best friend to your house. Call your friend and **ask three to four questions** on how to write and send the invitations.

그리고 롤플레이의 대안/상황/해결책/의견 등 제시 유형이 있습니다.

2.

C. 대안/상황/해결책/의견 등 제시 유형

I'm afraid, but there is a matter that you have to handle. You have been irregular in your attendance and you are about to fail this course. Call

your professor, explain the situation and **offer him/her more than three alternatives** that you can think of to avoid failing.

그 다음으로 롤플레이의 서너 가지 질문 유형과 대안/상황/해결책/의견 유형이 혼합되어 연속으로 출제되는 유형이 있습니다.

3.

D. 서너 가지 질문 유형과 대안/상황/해결책/의견 연속 출제 유형

1. I'll offer you a certain situation to role-play it. You are going to travel with your friend. Call a travel agency to **ask three to four questions** to book the tickets.

2. I'm sorry, but there is a problem that you need to address. Since there is an unexpected problem with the agency, you couldn't go to travel. Call your friend, explain the situation and **give him/her some solutions** to solve the matter.

롤플레이 문제는 보통 일반 오픽 문제와 함께 등장하게 되고, 일반문제와 함께 쓰여 2 문제 또는 3 문제(시리즈 문제) 이상으로 출제됩니다. 무엇보다 Novice 등급에서 Intermediate 등급으로 오르기 위해서는 이 롤플레이 문제를 잘 해결할 수 있어야 가능합니다.

마지막으로 최종 정리해 드리겠습니다.

1. 일반문제

- 오픽 일반문제 한 문제 또는 두 문제

2. 시리즈 문제

- 오픽 일반문제 세 문제
- 오픽 일반문제 + 롤플레이 문제

3. 롤플레이 문제

- 직접적으로 묻는 서너 가지 질문 유형
- 상황으로 묻는 서너 가지 질문 유형
- 대안/의견/상황/해결책 등을 제시하는 유형
- 서너 가지 질문 + 대안/의견/상황/해결책 제시 혼합 유형

등으로 이해할 수 있습니다.

시리즈 문제 중에서도 일반문제가 먼저 등장하고 이후에 롤플레이가 출제되는 방식과 롤플레이가 먼저 등장하고 이후에 일반 문제가 등장하는 방식 등 여러 가지를 좀 더 세부적으로 분류할 수는 있지만, 위 정도만 오픽 시험 유형을 잘 파악해 둔다면 12 문제 또는 15 문제를 수월하게 대비할 수 있다고 생각합니다.

시험 유형에 익숙해지는 것이 중요합니다. 유형을 먼저 이해하고 시험을 보는 것과 그렇지 않은 것은 엄청난 차이라 할 수 있습니다. 앞서서 중요하다고 말씀 드린 것처럼

설문조사에서 선택한 항목(토픽)과 관련된 문제가 등장했다면

한 문제로 끝날 수 있고

두 문제로 이어질 수 있으며

세 문제 이상의 시리즈 문제로도 이어질 수 있습니다.

또한 Role-Play 문제와도 연결될 수 있습니다.

첫 번째 문제를 먼저 잘 해결하는 것이 중요하고 중복되는 내용을 최소화하기 위해서 질문의 핵심을 정확히 파악하는 것 그리고, 그 다음 문제를 적절하게 대비하는 방법 등 이 세 가지 부분을 꼭 숙지하시고서 오픽 시험을 치르시기 바랍니다.

Part 2 오픽기출 문제.

자기소개 관련 질문들.

- * Let's start the interview now. Tell me a little bit about yourself and your family
- * Tell me a little bit about yourself and what you do for a living.
- * Tell me a little bit about yourself and where you live.
- * Tell me a little bit about yourself and what you do in your free time.
- * Tell me a little bit about yourself and your school.
- * Tell me a little bit about yourself and your hobbies.
- * Tell me a little bit about yourself and your normal daily routine.
- * Tell me a little bit about yourself and your best friend.
- * Tell me a little bit about yourself and what you usually do on the weekend.
- * Tell me a little bit about yourself and your interests - things you like.

직장관련질문들

- * You responded that you work in the survey. Can you describe one of your colleagues that you work with? What does he/she look like?
- * You indicated you work. Please give me a description of the company you work for. What is the name of the company? What kind of business does it do? Where is it located? Give me a detailed description of your company?
- * You indicated you work. What kinds of projects do you normally work on?
- * Tell me how you get from your house to work everyday from beginning to end. How long does it usually take to get to work.
- * You indicated you work. Describe one of the interesting projects that you have worked on, from beginning to end.
- * You indicated that you work. Where is your office located? And can you tell me what your office or work space looks like in as much detail as possible?

- * What can you see when you look outside your office window? Describe what it looks like outside your office in as much detail as you can.
- * You indicated in the survey that you work. What is your normal workday like? Please describe your typical day at the office.
- * I would like to know about any training you had to get to do the work at your current job. Please tell me about an orientation or a workshop you had to take when you started working.
- *. You indicated in the survey that you work. Describe your manager or boss to me in detail. What kind of person is he or she?
- *. Tell me about a project that you recently completed. What were the steps you took in order to begin and finish the project?
- * There must have been a time when you worked to solve problems at work. Think of one of those times and describe the challenge and tell me what you did to overcome it.
- * What do you usually do at work? Do you read e-mails or attend meetings? What else do you do at work?
- * Tell me what your boss does on a typical day. What are some of his or her responsibilities?
- * You indicated you work. Tell me the different jobs you have had. What did you do at each job? Tell me all the details, please.
- * You indicated you work. When you go to work, where do you usually eat lunch? Who do you eat lunch with? Tell me as much as you can about lunch time at work.
- * Tell me about one particular experience what you had, where the weather or traffic or some other problem caused you to arrive late. Explain the problem. What did you do in response and how did things turn out?
- * Meeting a new boss is always memorable. Think about the first time you met your current manager. What was said? Tell me the details of the first meeting.
- * You indicated you work. What kinds of education programs are offered at your company? What staff or department provides the programs?

학교 생활 관련 질문들 -

- * Describe one of your professors to me. What kind of person is he or she? What do you like or dislike about him or her?
- * You indicated in the survey that you go to school. What kind of courses are you taking or had you taken in the past? Please describe the classes you are taking or have taken in as much detail as possible.
- * Tell me about the last classes you took. Why did you choose them? What did you do in those classes?
- * I would like to know what your school looks like. please describe your school for me in as much detail as possible.
- * I would like to know about something memorable that happened to you in one of your classes. What kinds of interesting episodes do you have? Please tell me about one from the beginning to the end.
- * You indicated that you have school experience. Have you ever missed a test or important assignment because you were not feeling well? Can you tell me what exactly happened? Please make sure to mention how it turned out in the end.
- * Have you ever been in a situation in which you wanted to take a class but faced some difficulties? Tell me what happened. How did you resolve the problem?
- * I'd like to hear about your normal school day. What do you do when you don't have classes? Where do you usually study? Tell me as much as you can.
- * How do you get to school? Is that the quickest way? Why did you choose that mode of transportation?
- * Tell me how you get from your house to school everyday. Also, tell me how long it takes you to get to school on a normal weekday.
- * You suddenly become ill and aren't able to take an exam. Call the professor, leave a message explaining your situation and then offer two or three alternatives to taking the exam today.
- * Describe your first visit to your school. When was it and what was your first impression about the school?
- * You indicated in the survey that you are a college student. I would assume that you have classes you like and classes you don't like. Compare one class you have liked a lot to a class you have not liked. Describe what you liked about the one and what you did not like about the other.

- * Tell me about a school project that you recently worked on. What were the steps you took in order to begin working on it and finish the project?
- * Tell me how you learned to use that particular piece of technology. Who taught you to use it? Tell me everything you did from beginning to end to learn how to use that technology.
- * Think of a project that you once worked on, where technology made a big difference. Describe the project in detail. What kind of technology did you use? What role did the technology play?
- * Tell me about a specific orientation you received as a freshmen. What kinds of activities took place in the session?
- * Tell me about a class that you signed up for but later decided to drop, or thought about dropping. What was the reason? How did it turn out?

거주지 관련 질문들.

* I would like to talk about where you live. Describe your house to me. What does it look like? Where is it located?

* I would like to talk about where you live. Tell me who you live with - Do you live with your parents? Or do you have a roommate?

* Let's talk about where you live. Tell me what you like and don't like about your neighborhood.

* Tell me how you first met one of your neighbors. Describe in detail when you met and everything that happened during your first few meetings.

* Tell me what you do with your neighbors. How often do you see them? What do you like to do with them and what do you usually talk about with them?

* Think back to the day when you moved into the place you live in. When did you move? Did you have anybody who helped you? Tell me everything that happened on that moving day.

* Tell me what adults and children do together in your neighborhood.

* Tell me about the responsibilities you had at home when you were a child. What did your parents expect you to do? How did you handle those responsibilities?

* When was the last time you went to the neighborhood park? Tell me everything: Where you went, who you went with, what you did, etc.

* Tell me about one memorable experience you had while at a park. Maybe something funny, unexpected or wonderful happened. Start with some background information about when and where this took place, who you were with and what you were doing in the park. And then tell me the story of what happened that day to make that visit so special.

* Think about a day when you helped a neighbor or a friend. Explain what the problem was, what you did to help, and how things turned out.

* What kind of community do you live in? Are the people mostly students? Newly-weds? Parents with children? Or retired people? Tell me also how you interact with your neighbors.

* I would like to know whether there were any memorable events that took place in your neighborhood since you started living there. Can you tell me about the event and why it was so memorable?

여가 활동 관련 질문들

- * What things do you usually do on the weekend? Do you watch TV? Do you catch up on sleep? What else do you do on the weekend?
- * What kind of movies do you like to see? Do you like action movies? Do you like comedy or horror movies? What's your favorite type of movie?
- * Describe one of your favorite restaurants where you often go to eat at. What type of food do they serve there? What do you like about that restaurant?
- * Tell me how you spend time with your family or friends. Do you go to parks? Do you chat on the phone? What do you normally do to keep in touch and spend time with family and friends?
- * Tell me about your favorite store to shop at. What is the name of the store and what kind of store is it? What do you like about that store?
- * You have said in the survey that you play games with fellow adults. What is the game you enjoy playing the most? Why do you like playing this game and who do you normally play with?
- * You indicated in the survey that you read books. What kind of books do you like to read? Do you have any favorite authors?
- * Tell me about how you first became interested in reading. Tell me about who might have influenced you in your childhood years to become the reader you are today.
- * You indicated in the survey that you like reading. Tell me about how you first became interested in reading. How old were you, and which books have affected you?
- * You have responded in our survey that you like to watch professional sports. Can you tell me about your favorite sports team and player?
- * You indicated in the survey that you watch professional sports. Tell me about the sports teams and players you like to watch most and why do you like him/her?
- * You indicated that you enjoy playing soccer. How often do you play the sport and where do you normally play it? I would also like to know who you play with.
- * Can you describe a sporting event you've been to? What was the event? What was game like? What was the final outcome of the game?
- * I would like to know how you learned how to swim. How old were you when you first learned how to swim? Where did you learn swimming and who taught you?

- * I'd like to know about your swimming routine. How often do you swim, when and where do you swim, and what exactly do you do when you go swimming?
- * Tell me what you do when you go snowboarding. When do you go? How do you prepare? Where do you go? Who do you go with? Describe a typical snowboarding experience for me.
- * Tell me about the last time you played badminton. When did you play? Who did you play with? Did you play well or poorly? Tell me the details from beginning to end.
- * Tell me about your favorite type of website to visit. Why do you like it? Give me as many details as you can.
- * You indicated in the survey that you like music. What kind of music do you like, and when do you usually listen to it. Give as many details as you can.
- * You indicated in the survey that you chat on the phone. Tell me about chatting on the phone. Who do you talk with? What kinds of things do you talk about? How often and for how long do you talk? Tell me all the details
- * Tell me about a singing experience that you've had. Maybe a time when you sang or performed in front of other people and something funny, embarrassing or unexpected happened. Tell me all the details of that experience and why it is so memorable.

여행 관련 질문들

- * You responded in the survey that you go on vacations internationally. I would like you to describe one of the countries or cities you have visited. What was it like over there and What kind of impression did you get from the locals?
- * Can you describe for me some of the things that you enjoy doing on your vacation?
- * Can you tell me what steps you have to take to get your destination on a trip? Tell me what you do from the moment you leave your house to the moment you check into your hotel your destination
- * When people think about traveling to other countries, what may be some of the things they are most interested in? Why do you think these things are of such interest to travelers?
- * Describe some of things that you like to do with the people you visit or see during your vacation.
- * Describe exactly what you did during the last vacation that you spent at home. Give me a description from the first to the last day of all the people you saw and everything that you did.
- * Could you describe your most memorable camping trip? Maybe something funny, unexpected or challenging happened. Start by telling me when and where you were camping and who you were with.

ETC

- * Can you tell me how often you go to see a doctor or a dentist? Please tell me what usually happens when you visit your doctor or dentist.
- * I would like to know how you learned to use a certain skill or technology. Who was it that taught you? How did you learn it? Tell me all the things you had to do to learn how to use that skill or technology.
- * I would like to know how you first became interested in learning English. When did you start studying it? Tell me about how you first learned this language and how you are now learning it.
- * Can you tell me how often you go to a beauty salon or barber shop? Where is it located and what does it look like? How are the people who work there? Is it expensive to get your hair done there?
- * When did you go to a park most recently? Which park did you go to and who did you go with? Tell me all about that last visit to a park in as much detail as you can.
- * Who is your favorite character from any movie/TV show? Why is that character your favorite? Describe him/her in detail.
- * You indicated that you chat on the phone. Tell me who you talk with and what kinds of things you usually talk about. How often and for how long do you talk?
- * Think about a time when you had difficulty watching a sporting event that you really wanted to watch. Start with some background about when this was and what kind of sport it was. Then tell me the specific details of what the problem was and what you did to solve it.
- * You indicated that you go to clubs. I would like to know about your favorite club. Describe where the club is and what it looks like.
- * You indicated that you read books to children. Tell me about the kinds of books or stories you read to your children.
- * You indicated that you read. What kinds of books and what authors do you like to read?
- * You indicated in the survey that you watch your children play sports. Tell me about the sports your children play. How often do they play? Who do they play with?
- * Is going to coffee shops popular in your country? What kind of coffee shops are there? Tell me about the current trend of enjoying coffee where you live.
- * Tell me about your hobbies. What kind of hobbies do you have? When and where do you do your hobbies?

- * Tell me about the TV shows or movies you like to watch. What do you like about them?
- * Tell me about the electronic devices that you own. A cell phone, a PDA, an MP3 player. Describe the gadget in as much detail as you can.
- * What kinds of books and what authors do you like to read? What time of the day do you usually read?
- * Tell me about any exercise you do. Do you jog? Do you work out with weights? Or do you go for a walk from time to time? Also tell me how often you exercise and for how long.
- * You indicated that you play soccer. Tell me about some of the places where you enjoy playing soccer.
- * Tell me in detail about a memorable visit with children to the movies: Where you went, what you saw, and what you did afterwards.
- * I would imagine that there are some books that have been especially memorable for you. Tell me about one of them. When and how you came to read that book? What was the book about? How has reading that book influenced you?
- * You indicated in the survey that you like listening to music. What kind of music do you listen to? When do you usually listen to music?
- * Tell me about some of the trips you took when you were young. Where did you go? 꽤 양 you go with and what did you do or see?
- * Have you ever traveled overseas? If so, please describe one of the countries or cities that you have visited. If not, pick a foreign country or city that you'd like to visit, and describe to me why you'd like to go there.
- * I'd like to know about the amount of vacation you get each year, and more importantly, how you normally spend this time.
- * Imagine that you are going on a trip. Please describe the things that you may have to do from departure to arrival at where you are staying at your destination.
- * Please describe one of your favorite trips. Where did you go and where did you stay? Why is this particular trip so memorable? Include as many details as possible.
- * You indicated that you go on business trips domestically. Tell me where you usually go and what you do on those trips.
- * you indicated that you go on business trips internationally. Tell me about one city you visited on a business trip.

* Tell me if you had a memorable experience going through customs or security while on an international business trip. When and where did it happen? What happened that wasn't usual? How did everything turn out in the end?

* Tell me about one of the recent business trips you took. Where did you go and who did you go with? How long was the trip?

미션 질문들-

- * I'd like to give you a situation and ask you to act it out. Imagine you want to take dance lesson. Call a dance school and ask three or four questions about dance classes.
- * I'd like to give you a situation and ask you to act it out. You want to take a trip within your own country. Call the travel agent and ask three or four questions to find out the information you need.
- * I'm sorry. There's a problem which you need to resolve. While your neighbor or family is gone, you notice that there's a serious problem with one of his/her special plants. Call your friend or your family member, explain in detail what happened to the plant, and make two or three suggestions for replacing it.
- * I'd like to give you a situation and ask you to act it out. You've just been told that your current supervisor is leaving the company. Call your supervisor and ask three or four questions about the situation and the possible changes.
- * I'd like to give you a situation and ask you to act it out. Imagine that a neighbor or family member asks you to take care of his/her plants while he/she is away. Ask three or four questions to find out what you need to do.
- * Now, I'm going to give you a situation and ask you to act it out. Let's say you would like to buy tickets for a sports event for you and your friend. Please ask the person at the ticket booth three or four questions about things you would like to know about the upcoming sports event.
- * I'm sorry. there's a problem which you need to resolve. You booked a non-refundable airline ticket. However, something has happened that prevents you from traveling next week. Call the travel agent and explained what has happened. Offer two or three options to resolve the problem.
- * Let me now give you a situation and ask you to act it out. Let's say you're going to need a ride from a friend to get to work tomorrow morning. Call a friend and leave a message on his voice mail. Tell him that you need a ride and then ask three questions to find out things you need to know about getting a ride from him tomorrow.
- * I'd like to give you a situation and ask you to act it out. You receive a call from a family member asking that you help her prepare for a big party. Call the family member and leave a message asking three or four questions to find out everything you can about the party.
- * I'm sorry. There's a problem you need to resolve. You've just learned that you will have to work on the day of the big party. Call your relative and leave a message explaining the problem. Then offer two or three suggestions on how you might still be able to help with the preparations, even though you won't be able to go.

* I'm sorry. There's a problem you need to resolve. the ticket agent tells you that the event is almost sold out. There are only a few tickets left, and the seats are not together. Call you friend and leave a message explaining what the situation is and offer three or four alternatives.

* I'd like to give you a situation and ask you to act it out. There is going to be a sale at one of you favorite shops. You want to know more about the sale. Call the shop and ask three or four questions to find out everything you can about the sale.

* I'd like to give you a situation and ask you to act it out. You are going to need a ride from a friend in order to get to work tomorrow morning. Call your friend and tell him what you need, then ask three or four questions to find out everything you need to know about traveling with him to work tomorrow morning.

* I'd like to give you a situation and ask you to act it out. A Friend has invited you to dinner tomorrow night in a restaurant that you have never been to. Call your friend and ask three or four questions about the restaurant.

* I'd like to give you a situation and ask you to act it out. You receive a message from a family member asking that you help prepare for a big party. Call the family member and leave a message asking three or four questions to find out more about the party.

* There is a problem that you need to resolve. You just learned that you will have to work on the day of the big party. Call your family to explain the problem, and then offer two or three suggestions on how you might still be able to help with the preparations, even though you won't be there for the party.

* I'd like to give you a situation and ask you to act it out. Your supervisor has just assigned you to participate in a new assignment and has invited you to a meeting. Ask three or four questions about your responsibilities for this new assignment.

* I work for ABC Corporation in the U.S. Ask me three or four questions about my company and its products.

* I'd like to give you a situation and ask you to act it out. Your friend calls to invite you to a movie. Ask him three or four questions to find out more about that movie.

* I'd like to give you a situation and ask you to act it out. You are being interviewed for a new job. Ask the interviewer three or four questions to find out more about this job.

* I'd like to give you a situation and ask you to act it out. You've just been told that your current boss is leaving the company. Call your boss and leave a message, asking three or four questions about the situation.

* I'd like to give you a situation and ask you to act it out. Imagine that the mother of one of your son's friends calls to invite your son to a movie. Ask the mother three or four questions to find out more about her plans.

* I'm sorry. There is a problem which you need to resolve. The movie that your son plans to see starts at 9 p.m. which you think is too late. You need to explain your concern to the mother and offer two or three alternatives to her plan.